

## THE NAVAJO NATION DIVISION OF SOCIAL SERVICES

## DEPARTMENT FOR SELF RELIANCE



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The Department for Self Reliance's Need-Based Programs Available to Families and Individuals, Living on the Navajo Nation, During the COVID-19 Pandemic

**Window Rock, AZ** - The Department for Self Reliance (DSR) is established under the Navajo Nation Division of Social Services (NDSS) to provide the Tribal Temporary Assistance for Needy Families (TANF) program for eligible Navajo Nation families with minor children.

Since January 8, 2020, the following need-based programs: Low-Income Home Energy Assistance Program (LIHEAP), Navajo School Clothing Program (NSCP), General Assistance (GA), Community Services Block Grant (CSBG), and the Burial Assistance (BA) program have been placed under the DSR, as the Navajo Family Assistance Services (NFAS), to begin transitioning services to automation.

The DSR provides essential services, therefore staff are available at all DSR locations to answer phone calls, respond to emails, and accept TANF, BA, LIHEAP, GA, CSBG documents and applications, via drop boxes. "The DSR remains committed to serve DSR families and applicants during the COVID-19 pandemic. We will be taking precautions by not allowing Customers, applicants or the public into any DSR locations," stated Roxanne Gorman, DSR Department Manager III.

To request for an application for any of the DSR's services, call (866) 347-2403, email <a href="mailto:info@nntanf.org">info@nntanf.org</a>, visit <a href="mailto:www.nndss.navajo-nsn.gov">www.nnpsr.navajo-nsn.gov</a>. Applications and documents can be scanned and emailed, mailed, or placed in drop boxes at each DSR location. For drop-off service, upon arrival call the DSR office. A DSR staff member will retrieve your documents from the drop box. All DSR services are need-based programs that require an application for services to determine eligibility for assistance.

NFAS Burial Assistance is a P.L. 93-638 program, unlike the NDSS COVID-19 Burial Assistance program, which is a separate general funded program for those who have lost their lives to COVID-19. NFAS Burial Assistance provides funds to assist with the burial expenses of deceased indigent individuals who do not have sufficient resources to meet funeral expenses. NFAS P.L. 93-638 Burial Assistance and NDSS COVID-19 Burial Assistance are available with the following contracted mortuaries:

- Alameda Mortuary, Albuquerque, NM (505) 898-3160
- Compassion Mortuary, Grants, NM (866) 292-0086
- Cope Memorial Chapel, Gallup, NM (505) 722-6671
- Cope Memorial Chapel, Kirtland, NM (505) 598-9636
- Daniel's Family Funeral Services, Socorro, NM (575) 835-1530
- Desert View Funeral Home, Shiprock, NM (505) 368-4607

- Rollie Mortuary, Gallup, NM (505) 863-4452
- Silver Creek Mortuary, Gallup, NM (505) 371-3690
- Tse Bonito Mortuary, Tse Bonito, NM (505) 371-5565
- Summit Funeral Home, Saint Michaels, AZ (928) 871-1120
- Valley Ridge Mortuary, Tuba City, AZ (928) 640-2022

The listed mortuaries are in an agreement with NFAS to provide services for individuals who qualify for P.L. 93-638 Burial Assistance program and reserve the right to decline requests for services. Mortuaries not listed above, do not provide burial services in partnership with the NFAS Burial Assistance program.

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"WE SHALL SERVE WITH INTEGRITY AND ETHICS, TO EMPOWER INDIVIDUALS AND FAMILIES BY PROMOTING TÁÁHWÓÁJÍT'ÉEGO THROUGH APPROPRIATE SUPPORT, OPPORTUNITIES AND EDUCATION."